

1. How can new Thai Associates enroll with Mannatech Thailand?

There are a couple of ways to enroll new Associates with Mannatech Thailand.

1. For foreign enroller
 - a. From the link on www.mannatech.com
 - b. Business center walk-in
2. For Thai enroller
 - a. www.mannatech.co.th
 - b. Business center walk-in

2. What products are offered by Mannatech Thailand and what is the cost?

Mannatech Thailand will launch with our Luminovation™ skin care products and Osolin whey protein.

Item Number	Product Description	Retail Price	Associate Price	PV	CV
25854	Luminovation Purifying Deep Cleanser	THB 865	THB 690	28	THB 322
44154	Luminovation First Essential Toner	THB 1,500	THB 1,200	48	THB 560
44254	Luminovation Luminous Essence Lotion	THB 1,790	THB 1,430	57	THB 668
44354	Luminovation Youth Intensive Care Cream	THB 2,450	THB 1,960	78	THB 915
22054	Osolin	THB 3,125	THB 2,500	100	THB 1,168

3. What information does a new Mannatech Thailand Associate need to provide to register?

Name, Social Security ID number, bank account, phone number, unique e-mail address and home address.

4. How much does it cost to enroll as an Associate with Mannatech Thailand?

Free

5. Is a new Mannatech Thailand Associate required to pay a registration fee or purchase an enrollment pack or product(s) to join Mannatech Thailand?

No.

6. What payment options are available by Mannatech Thailand?

Credit card, wire transfer (PromptPay)

7. How do I contact Customer Service?

You can contact Thailand customer service by emailing mannatech_th@mannatech.co.th or calling +66 02-248-4655.

8. What languages does the Mannatech Thailand Customer Service department support?

English & Thai

9. What is Mannatech Thailand's return/exchange policy?

Type	Allowed period	Deduction rate	
Consumer	14 days	-	-
Preferred Customer	30 days	-	-
Associate	3 months	~30 days	0%
		31~60 days	5%
		61~90 days	7%

10. Does Mannatech Thailand offer a discount on Automatic or Subscription Orders?

Mannatech Thailand does not currently offer Automatic or Subscription orders.

11. Does Mannatech Thailand offer the Loyalty Program?

No.

12. Where is the Mannatech Thailand Business Center?

4F Room #404, 90 Ratchadaphisek Rd Khwaeng Huai Khwang, Khet Huai Khwang Bangkok 10310

13. Where are the products shipped from?

Products are shipped from a warehouse located in Bangkok.

14. What is the shipping rate in Mannatech Thailand?

If the order amount is 1,500 THB or higher shipping is free. If the order amount is below 1,500 THB, there is a fee of 75 THB per order.

15. Is Mannatech Thailand part of Mannatech's Global Compensation Plan?

Yes. All commissions, bonuses, and incentive rewards are earned through the sale of Mannatech products.

16. How will Mannatech Thailand Associates receive their commission payments?

Mannatech Thailand Associates will receive commission and bonus payments by wire transfer every 15th day of the following month.

17. Am I required to have a Thailand bank account to receive commissions?

Yes. Mannatech Thailand Associates who earn a commission are required to have a Thailand bank account.

18. Is there an opening ceremony planned for Mannatech Thailand?

Official launching event will take place on June 17, 2024, and the grand opening ceremony is planned for September 2024.